



**CENTURY PLAZA · CENTRAL LANES BOWLING CENTER
CENTURY GAME ROOM · CENTRAL RESTAURANT & LOUNGE**

**Address: 219 S. MARINE CORPS DRIVE · SUITE 114 · TAMUNING GUAM 96913
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Health Guidelines for Central Lanes



Management and Employee

1. UDC management and employees will follow all protocols provided by the Government of Guam Guidelines to COVID-19 recovery: **Chalan Para Hinemlo**.
2. Measures include social distancing, wearing of protective face covering, proper hygiene, regular cleaning and disinfecting of all areas within the Century Plaza establishment, inclusive of the Central Lanes Bowling Center, Century Restaurant, Century Lounge and publicly shared spaces, i.e. restrooms.
3. Managers and team members are required to have their temperature checked prior to the beginning of their shift.
4. Signs will be placed in each of the aforementioned areas enforcing the mandates of the above measures for employees and management team.
5. Employees with compromised immune systems has a fever or show symptoms of COVID-19 will be asked to stay at home and self-quarantine.

Customers

UDC will open per instructions provided by the Government of Guam Guidelines to COVID-19 recovery: Chalan Para Hinemlo.

1. We cater to open play bowling only. The center operate on a reservation only format, through phone, email or social media. Admission is limited to 50% of the capacity load.
2. Persons feeling ill will be asked not to enter the premises.
3. The maximum capacity shall not exceed 60 bowlers in the Central Lanes Bowling center.
4. Social distancing measures will include every other pair of lanes being left open. A pair of lanes will not exceed eight (8) bowlers.
5. Participants will be briefed on the measures that are being taken to ensure their safety including wearing protective face covering. The culture of high five will not be allowed. If needed, other forms of congratulatory gestures such as shoe to shoe contact or bowing will be recommended.
6. Lines at the bowling counter will be monitored to ensure the six feet distancing measures are met.
7. Bowling balls and shoes that were previously rented will not be rented out during the same day to control the possible spread of the virus. Rental bowling balls will be wiped down while rental bowling shoes will be disinfected in plain view before disseminating to the customer. Upon return of rented equipment, a thorough disinfection process using germ eliminating sprays will be used on the shoes as well as bowling balls. Our maintenance personnel will be advised to thoroughly and diligently clean and disinfect the lanes that the customer had used and will note the information down on the reservation form indicating the time the lane was cleaned and the name of the maintenance personnel who disinfected it.

Contact Tracing Policy

Contact tracing policy will be implemented through a lane schedule which will be handled by the bowling counter representatives. This includes a form requiring each patron to fill in their name, date, time, contact information and lane number they are assigned to. This will allow us to immediately identify any persons who may have been exposed to a potential carrier.

Food and Drink Service

Century Restaurant will provide food and drink service in the facility. The Restaurant follows Guam Food Code. To eliminate multiple handling of food, there will be do delivery service to the Bowling Alley. Each guest who would like to eat and drink is required to place their order and pick up their food from the Restaurant.

Other added safety protocols:

1. Bowling Counter Crew is required to regularly announce on the PA system the requirement to wear their mask when not bowling, watch their distance and wash their hands regularly.
2. Duty Manager is required to go around the bowling area to check whether guests are following safety rules and regulations.
3. Two custodians are schedule every time to do maintenance of the facility including sanitizing of each tables and chairs that were previously used.
4. Disinfecting gel is available at the bowling counter area for customers to use freely.